

ICC is a management consultancy company, which provides corporate solutions unique to organizations and business solutions according to the customer needs with effective implementation of project management.

ICC was founded in **July 1997** in Istanbul to prepare small and medium sized enterprises (SME) in various sectors for international competition; to help them catch up with world quality standards; to help them with their mission and vision; and to speed up their unification process with the European Market, especially in the framework of the EU integration.

ICC provides Consultancy Services in the fields of Institutional and organizational re-structuring and Standard Management Systems (quality, occupational health and safety, food safety, social responsibility, environment and environmental management systems), Assessment/Auditing and Training Services and Socio-Economical - Regional Development. ICC has completed more than 150 projects in its field of services both in public and private institutions.

ICC has differentiated itself from other management consultancy companies, with specializing also on technical consultancy and auditing services, apart from management consulting services, in the comprise of its co-operation with TUV organizations until the end of 2003 from 1998. The conclusion of this cooperation is our assessment and due-diligence competency. ICC is one of the well experienced company in the field of due-diligence studies and carried out many important projects in this field.



VISION

To become a leader company which develops appropriate managerial proposals and applications that assists corporations to achieve their missions and strategic targets by;

- Performing Management Consultancy Service in accordance with professional ethical rules,
- Collaborating with customers by sharing new developments and the best applications in areas,
- Being preferred by its Service Comprehension and Style,
- Being approved as reference in area of specializations,
- Producing well qualified work unique to corporation

MISSION

To offer unique solutions by using our knowledge, experience, skills and methods for the needs based on management development of corporations



SERVICE COMPREHENSIN

The main indicators of the quality of our services are customer satisfaction and continuity. The determinant factors of these are as follows:

- The qualification of our experts,
- Effective communication with the customer,
- Project management approach,
- Service cost.

In the light of this fact; our service quality policy is,

- To train experts and improve their knowledge, skills and behaviors that will be needed for them to satisfy customer needs from the point of their employment and throughout the rest of their careers.
- To construct the structure of the information system which is needed for effective communication with our customers, starting from the first meeting during the proposal phase and after providing the services.
- To realize project management according to international norms since our service quality depends on effective project management.
- To be preferable by our customer's standpoint of view, by developing a price policy that is competitive and fits as the right exchange of providing services.
- To make continuous progress our institutional culture by focusing on potentially improvable areas that are detected by the dynamics of change, feedback from our customers and experiences we obtain from projects.

HUMAN RESOURCES POLICY

ICC's experts, who have gained national and international knowledge and experience, provide corporate solutions which are unique to companies.

ICC provides business solutions according to the customers' needs with effective implementation of project management. The most valuable resources of ICC are;

- The experiences we have on management systems, project management and audits, our references
- Expert and multidisciplinary staff.

ICC staff have achieved the target of skill competency by being consultants, trainers and auditors on multi-disciplines.

Our experts are engineers, business administrators, economists, technicians and social experts who have graduated from national and foreign universities.

Our multidisciplinary experts support their customers, to become learning organizations, by;

- Establishing practical systems according to their needs,
- Verifying the effectiveness and the continuity of their applications,
- Helping them to learn the knowledge and skills that are needed for their applications.



"Knowing the rules" is vital from the start of any due diligence investigation. Defining key issues with all parties involved is technically and practically important, but other matters need to be clarified to ensure a successful conclusion to any due diligence investigation. These may include fundamental matters such as a clear understanding of schedules and time constraints, reporting formats and deliverables, jurisdictional and confidentiality issues or local access limitations.

Our interdisciplinary experience of working with international corporations and institutions allows ICC to provide health and safety, quality, environmental management advice that incorporates innovative and pragmatic solutions.

ICC is the affiliate of IQCS Certification & Quality Science Universal (Singapore) on IRCA (International Register of Certificated Auditors) registered Auditor-Lead Auditor Trainings for ISO9001, ISO14001, OHSAS18001 and ISO15161(Food Safety) MS.

- Exclusive Representative of IQCS Singapore
- Exclusive Representative of Ateor /Onlogistic
- Associate member of Euronet Consulting

